



MIDLAND CREDIT UNION

May e-Lert

**Savings | Checking | Account Switch Kit | Borrow
e-Services | Financial Counseling
Locations & Hours | Contact Us**

CEO Update

Dear Member-Owners,

Thank you for your patience and understanding as we have modified the way you conduct financial transactions in response to COVID-19. Our lobbies will remain closed to allow us time to implement all the necessary safety precautions for staff and members. We will continue to offer service via the drive-thru, by appointment and via our electronic tools. Please watch our [COVID-19](#) page for updates.



We encourage you to contact the credit union if you have been financially impacted by COVID-19 to discuss our Financial Assistance Program. We also encourage you to be cautious and watch for phone, email, text, web, or social media scams.

Remember, we are open and ready to serve you, but it just looks a little different!

Sincerely,

Holly Luca, CCUE, CCUFC
Chief Executive Officer | NMLS: 586712



"YES" Auto Loan

- Lowest loan rates - **YES ✓**
- No payments for 90 days - **YES ✓**
- Flexible term - **YES ✓**
- Preapproval - **YES ✓**
- Credit union financing at the dealership - **YES ✓**
- Discounted debt protection - **YES ✓**
- Discounted auto insurance - **YES ✓**
- Discounted extended warranty - **YES ✓**



Start financing or refinancing your auto loan with our online application.
You'll love the Midland Difference!

[Learn More](#)

*Not all borrowers will qualify for the same rate. Rates are based on the borrower's creditworthiness, which includes factors such as debt ratio and credit history. Other restrictions may apply. See credit union for full details.

Financial Assistance Program

If you have friends or family members needing solutions, we invite you to share the details about our COVID-19 Financial Assistance Program.



Personal Solutions

- Refinance Auto Loans From Other Lenders
- Checking Account Line of Credit Loan
- [Personal Loan](#)
- Share Secured Loan
- Certificate Secured Loan
- One Time Payment Term Loan

Business Solutions

- Secured [Business Loan](#)
- Business Checking Line of Credit

We're also prepared to:

- Defer the next loan payment for members who have paid-ahead on existing Midland loans
- Assist members who have debt protection on their loans file a claim
- Waive late fees
- Offer a 1-3 month loan payment extension

To learn more about our COVID-19 Financial Assistance Program, call or text us at 515-645-9334, [apply online](#), or complete the online [contact form](#).

[Contact US](#)

Midland Difference Buzz



Stay current on

• financial tips

• fun facts

• & avoid scams

[May 13th Blog](#) - Mobile Deposit – What is it and how does it work?

[Read All Blogs](#)

Avoid Scams

The [Federal Trade Commission](#) is a great resource to stay up to date on the current scams related to the coronavirus. We would also encourage you to use the fraud prevention tools offered by the credit union.

- [MyCardInfo](#) - offers online credit card access
- [MyCardAlerts](#) - offers credit card fraud protection
- [Brella](#) - offers debit card fraud protection from your mobile phone
- [Home Banking](#) - set up alerts for all your accounts
- [Mobile Banking](#) - set up alerts for all your accounts



Please contact the credit union if you need assistance setting-up any of these tools.

[Contact Us](#)



PROTECT YOURSELF FROM FRAUD WITH BRELLA

Brella mobile app helps you monitor your debit card.

- Receive alerts when your card is used
- Turn your card off/on
- Get real-time fraud alerts
- Find nearby ATMs
- Submit travel notices

Search for the "Brella Card Manager" App or visit MidlandCU.org for more details.



Electronic Services

Thank you for using the following

Electronic Services for your financial transactions:

- [Home Banking](#)
- [Mobile Banking](#)
- [Mobile Wallet](#)
- [Online Bill Pay](#)
- [Electronic Statements](#)
- [Mobile Deposit](#)
- [Online Loan Payment](#)
- [Voice Response](#)
- [Online Credit Card Access](#)
- [ATMs – Privileged Status Locations](#)
- [Online Loan Applications](#)
- DocuSign



If you need assistance enrolling in or using any of these electronic services, please visit our website for easy to follow instructions or call the credit union.

[Contact Us](#)

Mobile Remote Deposit Capture



Tap. Snap. Deposit.

Snap a picture and deposit your check from anywhere.



MIDLAND
CREDIT UNION

[Mobile Deposit Instructions](#)

COVID-19 UPDATES

[Click here for our latest updates](#)

DATES TO REMEMBER

Monday, May 25th - Closed for Memorial Day

Wednesday, July 15th - IRS has **extended** the 2019 tax filing date and the deadline to make IRA contributions



Urbandale Branch

2891 106th St., Urbandale
515-278-1994

Lobby closed until further notice.

Pleasant Hill Branch

1225 Copper Creek Dr., Pleasant Hill
515-278-5333

Lobby closed until further notice.



www.MidlandCU.org

Federally insured by the NCUA to at least \$250,000.
Equal Housing Opportunity.

